



**THE
MUNY**

Accessibility Services Patron Guide

**The Muny was established
with the idea that shared
experiences can unite
our community, and we
are committed to making
exceptional musical theatre**

accessible to all.

Here's how we're working to remove
as many barriers as possible, ensuring
that every Muny patron enjoys a
memorable visit to our theatre.





Closed Captioning

Available Monday & Saturday

Using a tablet provided by The Muny or a free app on your phone, theatregoers can follow along and enjoy the show with discreet, live captions.

To Access This Service:

- Download the free GalaPro app from the App Store or Google Play. Create an account, choose St. Louis and select a production.
- Or borrow a preloaded tablet device from a Muny Merch stand.

SPONSORED BY



ST. LOUIS OFFICE FOR
Developmental
Disability Resources



HLAA
Hearing Loss Association of America



Wheelchair Assistance

Available at Every Performance

Patrons who use a wheelchair may receive assistance between the parking lots and the auditorium. Assistance is available with both personal and provided chairs.

To Access This Service:

- Wheelchair assistance begins at 7:30 p.m.
- Upon request, ushers will check on patrons at intermission.
- After the show, ushers assist patrons back to their vehicles.



American Sign Language

Available Monday & Saturday

American Sign Language interpreters for the D/deaf and hard of hearing are located on the left side of the stage, directly in front of Boxes 7 and 9.

To Access This Service:

- For help with purchasing a seat in view of ASL interpreters, call the Muny Box Office at (314) 595-5750.



Accessible seating

Available at Every Performance

Accessible seating is available in all terraces of the auditorium and at every price level, including our free seats. Fold-away and companion seats are also available.

To Access This Service:

- For help with purchasing a wheelchair accessible seat, call the Muny Box Office at (314) 595-5750.



Audio Description

Available Monday & Saturday

Live audio description of the action onstage is provided for patrons who are blind or partially sighted.

To Access This Service:

- Special listening devices are required for the audio experience and may be borrowed with a photo ID at Muny Merch stands located at Café One and in Kooyumjian Family Plaza.

IN PARTNERSHIP WITH



MindsEye



Accessible Parking

Available at Every Performance

All surface lots at The Muny include accessible parking.

To Access This Service:

- These spaces are first-come, first-served and require a state-issued hang tag or license plate.
- Patrons who need assistance but do not qualify for a hang tag or license plate are encouraged to use the Lower Muny Lot as a drop-off and pickup point.



Assistive Listening Devices

Available at Every Performance

Assistive listening devices (ALDs) provide amplified sound through headphones or neck loops, to enhance the listening experience for patrons with hearing loss.

To Access This Service:

- Listening devices may be borrowed at no charge from select concession stands and both Muny Merch stands or concession stand No. 6.
- Need help locating them? Just ask an usher in blue.



SSM Health Cardinal Glennon Infant Care Suite

Available at Every Performance

Our Infant Care Suite is an air-conditioned space with gliders for nursing, a changing station and vanity sink, and a mini-fridge available for storing perishable baby needs.

To Access This Service:

- The suite is located on the lower west ramp, across from Purina Plaza.
- Need help finding it? Just ask an usher in blue.

SPONSORED BY



SSM Health
Cardinal Glennon
Children's Hospital



Closed captioning tablets



ASL interpreter location



Audio description access



Assistive listening devices



Accessible parking lot



SSM Health Cardinal Glennon Infant Care Suite



Wheelchair service drop-off point



Box office & will call

To inquire about accessibility services at The Muny, email munyinfo@muny.org or call (314) 361-1900.

TO VIEW THIS SUMMER'S LINEUP OF SHOWS, VISIT MUNY.ORG/SHOWS.