

SUBSCRIBER GUIDE



Your seat is saved for 2024!

Thank you for subscribing to the 106th Muny season and for your continued support of this beloved St. Louis tradition! The Muny is the country's oldest, largest outdoor musical theatre — and your destination for an evening of fun. From overture to curtain call, here's your guide to a worry-free, memorable night in Forest Park.



EXCHANGES/REFUNDS

Up to 24 hours before showtime, you may exchange season tickets for tickets of the same value within the same production, free of charge. If exchanging for tickets to another production, the difference between the season ticket price and the single ticket price is due at the time of the exchange. Tickets are nonrefundable unless in the form of a rain check.

In person • Exchanges begin May 13 at the box office.

By phone • Exchanges begin May 13 for mobile season tickets and May 20 for printed tickets. Call (314) 361-1900, press 1, then dial 550. Be prepared with your subscriber account number, the section/ seat number for the tickets you are exchanging, and your preferred performance date. This service is available 10 a.m.-5 p.m.

Online • Beginning May 20, requests may be submitted at muny.org/subscriberbenefits. Allow up to three business days for processing.

Infant Care Suite

Perimeter Fence

Rideshare & Shuttle Stop

By mail • Include only the season tickets you wish to exchange, and indicate the preferred date(s) for your new tickets. Mail to: The Muny Box Office, #1 Theatre Drive, St. Louis, MO 63112. Allow enough time for mailing, as your tickets must be received by our box office at least 24 hours prior to the date and time printed on your original ticket.

DONATIONS

Can't make it to a show? Return your tickets to the Muny box office no later than 24 hours before showtime, and we will issue a receipt reflecting the face value for your tax purposes.

LOST TICKETS

If you misplace your tickets, contact our box office. Your original tickets will be voided, and replacement tickets for a future performance can be picked up in person.

JOIN US FOR DINNER

Culver Pavilion • Enjoy a buffet-style meal, a-la-carte options and cocktails at our restaurant on Steward Family Plaza. Reservations via MetroTix and limited walk-ups are available. Open 6:30-8:15 p.m. for all performances.

Café One • Grab-and-go meals and snacks are available starting at 6 p.m. at our fast-casual kitchen, located off the east pergola and adjacent to Steward Family Plaza.

Concessions at Lichtenstein Plaza •

Fan-favorite food and drink options are available on the upper plaza starting at 6:30 p.m. Concessions are also available inside the theatre after the gates open.

All transactions on the Muny campus are cashless. We accept payment by credit, debit or Muny gift card.

Learn more at muny.org/dining

Learn more at muny.org/subscriberbenefits



MCKINLEY DRIVE

ACCESSIBILITY SERVICES

From the beginning, The Muny has been committed to making exceptional musical theatre accessible to all. We are also pleased to provide a variety of free accessibility services:

EVERY PERFORMANCE NIGHT



Parking and wheelchair assistance

 Wheelchair pushers are available to assist patrons between the accessible Muny lots and the auditorium, where accessible seating is available at all price levels.



Assistive listening • Earphones and neck-loop devices are available for checkout at select concession stands and the souvenir stand.



SSM Cardinal Glennon Infant Care Suite • Our air-conditioned retreat includes gliders for nursing, a changing station, a vanity sink and a mini-fridge.

MONDAYS AND SATURDAYS



THEATRE DRIVE

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UPPER BOX OFFICE **Sign language •** Interpretive services are provided for the hearing impaired.



Audio description • Audio descriptions of the action onstage are provided for the visually impaired.

Learn more at muny.org/accessibility

PRESHOW ENTERTAINMENT

Each night at The Muny kicks off with live performances and activities, from 6:45 to 8 p.m., at Purina Plaza, Steward Family Plaza, Broadhurst Pavilion and Lichtenstein Plaza. Arrive early, grab a bite and find a grassy spot to take in the free festivities. Find the entertainment schedule at muny.org/visit.

If you bring a picnic, outside food and drinks and soft-sided coolers must fit underneath your seat. Hard-sided coolers, outside alcohol, aluminum cans and lawn chairs are allowed in preshow areas but may not be brought into the theatre.

IT'S SHOWTIME!

Our theatre gates open at 7:30 p.m., and **performances begin at 8:15 p.m.** Find the current show's running time by calling (314) 361-1900 or by visiting *muny.org/shows*.

If you need to be reached during a performance, leave your seat number and the house manager's number — (314) 367-9191 — with your service or sitter.



BOX OFFICE HOURS

Now until June 7 9 a.m.-5 p.m. Monday-Friday

June 8-August 25 9 a.m.-9 p.m. daily

General Office (314) 361-1900

Season Tickets (314) 361-1900, 1 then 550

Single Tickets Beginning May 20

METROTIX (314) 534-1111

Group Events (314) 595-5708

Muny Partners (314) 595-5731

Muny Website muny.org

ALL SHOWS BEGINS AT 8:15 P.M.



THE MUNY BOX OFFICE • #1 THEATRE DRIVE • ST. LOUIS, MO 63112

GETTING HERE

The Muny is located in the heart of St. Louis' beautiful Forest Park. You'll find free parking on the surrounding streets and on three nearby lots; VIP parking is available for Muny Partners. Check the map inside for locations.

On performance nights, a complimentary, allelectric shuttle is offered from the MetroLink DeBaliviere Station between 7 p.m. and midnight. Rideshare drop-off and pick-up locations are on Pagoda Circle at McKinley Drive and Theatre Drive.

For more at wayfinding materials, visit muny.org/getting-here

IF A SHOW IS DELAYED OR CANCELED ...

The start time may be delayed or the performance may be interrupted due to inclement weather or other reasons. If a performance is canceled before one hour of playing time has elapsed, including scheduled intermissions, your ticket will serve as your rain check. Rain check privileges are extended to ticket holders with a paid admission only. Rain checks may be redeemed for a ticket of the same value for any performance in the same season, or for a refund of the ticket price. If a performance is given after a delayed start or resumes after an interruption, rain checks are not valid and may not be exchanged or refunded. We will make every effort to present the performance and typically will not cancel before 9:30 p.m. A delayed start or the length of an interruption in the performance will be determined by management on a per-case basis.

Notice of delays or cancellations will be made over the theatre public address system and will be posted on The Muny's social media and on muny.org. In the case of a canceled performance, rain checks may be exchanged beginning the following day at the Muny box office for a ticket of the same value for any remaining performance in the same season, subject to availability. Rain checks also may be redeemed for a full refund of the ticket price or donated back to The Muny. A refund will be issued to the purchaser on record with The Muny. A donation receipt reflecting the rain check value will be issued for tax purposes. Rain checks must be redeemed by Aug. 31, 2024, either in person or by mail to the Muny box office. Only actual, legible tickets, in their original form, will be accepted as rain checks.