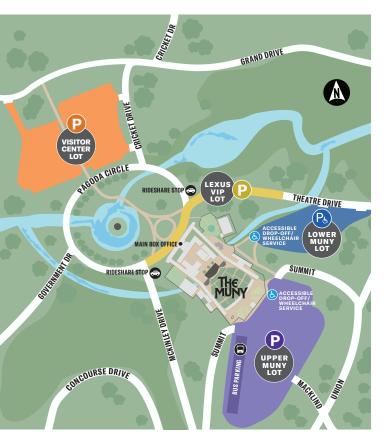
#### **GETTING HERE**

The Muny is located in Forest Park, where free parking is available on the surrounding streets and on three nearby lots. VIP parking in front of the theatre is available for Muny Guarantors.



#### **Visitor Center Lot**

Located on Cricket Drive, across Pagoda Lake from the main Muny entrance.

#### Lexus VIP Lot

Available for Muny Guarantors — learn more at muny.org/munyguarantor.

#### Lower Muny Lot

Accessible parking only. Located on the east side of the theatre.

#### Upper Muny Lot

Located just behind the free seats at the top of the theatre. Some accessible parking is available.



On performance nights, a complimentary, all-electric shuttle is provided from the MetroLink DeBaliviere Station between 7 p.m. and midnight. Rideshare dropoff and pick-up locations are on Pagoda Circle at McKinley Drive and Theatre Drive.



2025

#### **BOX OFFICE HOURS**

Through June 8 9 a.m.-5 p.m. Monday-Friday

**June 9-Aug. 24** 9 a.m.-9 p.m. daily

#### **CONTACT US**

**General Office** (314) 361-1900

**Season Tickets** (314) 361-1900 dial 1 then 5750

Single Tickets Starting May 19

MetroTix (314) 534-1111

**Group Sales** (314) 595-5708

Muny Guarantors (314) 595-5731

#1 THEATRE DRIVE ST. LOUIS, MO 63112 MUNY.ORG



# THE 2025

## SUBSCRIBER GUIDE



### Your seat is saved for 2025!

Thank you for joining us this season as a Muny subscriber! The Muny is the country's oldest and largest outdoor musical theatre, and we rely on your support to keep the best of Broadway shining bright each summer in Forest Park. Here's your essential guide to planning a hassle-free, memorable Muny night!

When you receive your mobile or printed tickets, please confirm the quantity, seat location and night for each production, and notify the Muny Box Office of any discrepancies.

#### **CANCELLATION POLICY**

The start time may be delayed or the performance may be interrupted due to inclement weather or other reasons. If a performance is canceled before one hour of playing time has elapsed, including scheduled intermissions, your ticket will serve as your rain check. Rain check privileges are extended to ticket holders with a paid admission only. Rain checks may be redeemed for a ticket of the same value for any performance in the same season, or for a refund of the ticket price. If a performance is given after a delayed start or resumes after an interruption, rain checks are not valid and may not be exchanged or refunded. We will make every effort to present the performance and typically will not cancel before 9:30 p.m. A delayed start or the length of an interruption in the performance will be determined by management on a per-case basis.

Notice of delays or cancellations will be made over the theatre public address system and will be posted on social media and at muny.org. In the event of a canceled performance, rain checks may be exchanged beginning the following day at the Muny Box Office for a ticket of the same value for any remaining performance in the same season, subject to availability. Rain checks also may be redeemed for a full refund of the ticket price or donated back to The Muny. A refund will be issued to the purchaser on record with The Muny. A donation receipt reflecting the rain check value will be issued for tax purposes. Rain checks must be redeemed by Aug. 31, 2025, either in person or by mail to the Muny Box Office. Only actual, legible tickets, in their original form, will be accepted as rain checks.

#### **YOUR TICKETS**

#### **EXCHANGES AND REFUNDS**

Subscribers may exchange tickets up to 24 hours before showtime. Season tickets may be exchanged for tickets of the same value within the same production, free of charge. When exchanging season tickets for tickets to a different production, the difference between the season ticket price and the single-ticket price is due at the time of the exchange.

Tickets are nonrefundable unless in the form of a rain check.

In person • Starting May 12, tickets may be exchanged at the box office. By phone • Phone exchanges begin May 12. Call (314) 361-1900, press 1, then dial 5750. Be prepared with your subscriber account number, the section and seat number for each ticket you are exchanging, and the preferred performance date you'd like to exchange for. This service is available 9 a.m.-4 p.m.

**Online** • Beginning May 12, sign in to your MetroTix account to make exchanges.

By mail • Include only the season tickets you wish to exchange, and indicate the preferred date(s) for your new tickets. Mail to: The Muny Box Office, #1 Theatre Drive, St. Louis, MO 63112. We must receive your tickets at least 24 hours prior to the date and time printed on your original ticket.

#### **LOST TICKETS**

If you misplace your tickets, contact the Muny Box Office. Your original tickets will be voided, and replacements for a future performance can be picked up in person.

#### **DONATIONS**

Learn more at muny.org/subscriberbenefits

Can't make it to a show? Return your tickets to the Muny Box Office no later than 24 hours before showtime, and we will issue a receipt reflecting the face value for your tax purposes.

#### **ACCESSIBILITY SERVICES**

The Muny is committed to making exceptional musical theatre accessible to all, and we are pleased to provide a variety of free services to help eliminate barriers.

#### **EVERY PERFORMANCE NIGHT**



Wheelchair assistance · Attendants can assist patrons between the accessible lots and the auditorium.



Assistive listening • Earphones and neck-loop devices are available for checkout at select concession stands and the Muny Merch stands.



**SSM Health Cardinal Glennon Infant Care Suite** • An air-conditioned retreat includes gliders for nursing, a changing station, a vanity sink and a refrigerator.

#### **MONDAYS AND SATURDAYS**



**ASL interpretation** • American Sign Language interpreters for the D/deaf and hard of hearing are provided on Monday and Saturday.



Audio description • Live descriptions of the action onstage are provided for blind or partially sighted patrons. Listening devices are available at the Muny Merch stands near Steward Family Plaza and Kooyumjian Family Plaza.



**Closed captioning •** Real-time captions are provided via the free GalaPro mobile app.

Learn more at muny.org/accessibility

**MUNY CAMPUS** 

Box Office & Will Call

Security Entrance

**Upper Parking Lot** 

Accessible Parking Lot

Accessible Drop-off &

Lexus VIP Lot

**Drinking Water** 

Concessions

Picnic Area

Muny Merch Stand

Free Seat Entrance

**Infant Care Suite** 

Perimeter Fence

(Free Seats Last 9 Rows)

SSM Health First-Aid Suite

Rideshare & Shuttle Stop

SSM Health Cardinal Glennon

Preshow Entertainment

**Culver Pavilion Restaurant** 

Restroom

1

LEGEND

#### JOIN US FOR DINNER

The Culver Pavilion Restaurant • Enjoy a buffet-style meal, a la carte options and signature cocktails at our restaurant on Steward Family Plaza. Reserve your table at muny.org/culver or by calling (314) 534-1111, until 24 hours before showtime. Limited walk-ups are available. The Culver Pavilion is open 6:30-8:15 p.m., but we recommend arriving before 7:30 p.m.

**Café One** • Fast-casual favorites such as pizzas, sandwiches and frozen treats are available at this location, located off Steward Family Plaza.

Concession stands • Craving popcorn or a hot dog? Counters located along the east and west pergolas offer a variety of options. New this season: Kooyumjian Family Plaza, located directly behind the free seats, features grab-and-go items such as pizza, plus our traditional concessions favorites.

All transactions are cashless. We accept payment by credit, debit or Muny gift card.

#### **PRESHOW FESTIVAL**

Each night at The Muny kicks off with performances and activities for kids at Purina Plaza, Steward Family Plaza, Broadhurst Pavilion and Kooyumjian Family Plaza.
Festivities run 6:45-8 p.m. — and it's all free!

Bring a picnic • Gather at one of our tables to enjoy your own favorite snacks and beverages. Outside food and soft-sided coolers are OK, but some items can't be brought into the theatre. Learn more at muny.org/visit.

#### IT'S SHOWTIME!

Our theatre gates open at 7:30 p.m., and performances begin at 8:15 p.m. Learn the current show's running time by calling (314) 361-1900 or by visiting muny.org/shows.

If you need to be reached during a performance, leave your seat number and the house manager's phone number — (314) 367-9191 — with your service or sitter.

